

Ad Analysis

A Rhetorical Examination of the Starwood Guest Card

Purpose

Advertise a freuent customer card for a hotel/hospitality company.

■ Argument

If you have the "Starwood Preferred Guest" card you can have access to a wide range of luxurious destinations and travel "beyond the borders of your imagination.

Logos

- 1 The ad uses two destination images taht both compare to, and contrast against, one another. These represent similarities in luxury or quality and a contrast in features and location.
- 2 Specific information is provided regarding the featured services of the card such as, 750 hotels, no blackout periods, and the participating hoteliers.
- 3 The picture of the card informing of the physical object.
- 4 A url to more information and the location of where to join.

Pathos

- 1 The pictures intend to show beautiful destinations that the audience would like to visit, implying a message of "picture yourself here".
- 2 Certain terms are used to generate an emotional response. These include *preferred* guest, true redemption (a pun implying redeming ones self), your dream destination awaits, and traveling beyond the borders of your imagination.
- 3 On the card the name says CU Moore, a pun which suggests an invitation on a personal level.

Ethos

- 1 The ethos of the company can be seen in their formalised logo and the series of other logotypes representing trusted and well recognised hotel brands.
- 2 They note that they were "voted best frequent guest program' four years in a row.
- 3 Photographs are shown that represent their resorts in an idilic though realistic way.
- 4 They have a website.